



Central Health Collaborative

Meeting Minutes

August 1, 2017

Mission: *To organize healthcare stakeholders by providing a structured forum for sharing valuable knowledge, finding common solutions, and identifying resources to improve health outcomes, improve quality and patient experience of care, lower costs of care, and improve joy of practice in our region.*

Members: Kelli Badesteim; Dr. Troy Clovis; Melissa Dilley; Russ Duke; Tara Fouts; Luis Lagos (phone); Melissa Mezo; Dr. Peterman (phone); Dr. Kevin Rich; Kim Thurston; Dr. Karl Watts; Brian Windau (phone); Ashley Knight (phone); Lyle Nelson (phone);

Members Absent: Mark Babson; Dr. Beauregard; Jennifer Burlage; Deena LaJoie; Dr. Michael Koenig; Teresa Shackelford; Todd York

Guests: Jeff Crouch; Dawn Juker; Rob Howarth; Amy Mart; Dr. Todd Palmer; Madeline Russell

Agenda Items:

Safer Opioid Prescribing

Dr. Todd Palmer from FMRI gave an overview of his provider outreach presentation on Safer Opioid Prescribing. In his presentation he highlighted the CDC's Guidelines to Prescribing Opioids for Chronic Pain, Naloxone use, and provider office strategies and protocols to reduce opioid over-prescribing that is occurring throughout the United States. He also highlighted non-opioid alternatives, like suboxone, with a link to training for providers, and tips to using Idaho's Prescription Monitoring Program (PMP).

Caregiver Integration Project

Melissa provided an update on the Regional Collaborative Caregiver Integration Project. There are two lunch webinars left for SHIP clinic staff to attend, on August 9th and August 24th from 12:00-1:00 PM. The first webinar held at the end of June had three attendees and the CDHD SHIP team, Care Plus and Frontier Group are hoping to increase that number for the final two webinars. These webinars will also act as an introduction to a larger, in-person training that will be held in December.

Caregiver self-identification flyers are also now available for clinic staff. Kim and Tara are working to visit Cohort 1 and Cohort 2 clinics to hand out the flyers in-person, if possible. Other flyers will be mailed to clinics. Questions and discussion regarding this process took place by CHC members. Results/clarification of the discussion includes the following:

- To increase attendance rates for the webinars, it was suggested to send out a calendar invite to act as a reminder and simplify the process.
- It was also suggested that this be promoted as a SHIP webinar, not a Regional Collaborative event. This should increase enrollment or attendance.

2018 Medicaid Program

Jeff Crouch presented on the 2018 Medicaid Program and Healthy Connections Value Care. He outlined the problems of current payment methodology for healthcare and the limitations of our market based approach. Jeff provided an overview of why a new payment system is needed, emphasizing that payers need to move to reimbursing for value instead of volume. The 2018 Medicaid Program goals are:

- Provider-based program
- Lower total cost
- Improved access & quality
- Shared savings & shared risk
- Pay for value
- Community involvement through local advisory groups

Jeff explained that PCMHs and the RCO need each other because PCMHs are clinical models that need a reformed payment system for sustainability while the RCO is a financial model that needs reformed clinical systems for sustainability.

He discussed three options for payment reform. Options are listed as follows:

1. Regional Care
 - Physicians, hospitals and other create a regional system of care, take on risk and receive rewards for better performance
2. Patient Centered Medical Home (PCMH) with shared savings:
 - Primary care physicians (PCP) can join an Regional Care Organization (RCO) or contact directly with Medicaid as a PCMH with the opportunity for shared savings
3. Episodes of care:
 - An incentive program for specialists who deliver certain discrete episodes of care. Specialists may join an RCO or contract directly with Medicaid for bundled payments

State Evaluator Team

Dawn Juker provided an overview of the SHIP PCMH Transformation State-Level Evaluation. She will be evaluating Regions 3, 4, and 5 and is looking forward to working with the clinics and PHD QI specialists. The State Evaluators will be asking each clinic to identify 10-15 patients per site location to be contacted for interviews. If patients are non-English speaking the State Evaluators can work with the clinic translators and come to the clinic at the patient's convenience. They can also conduct patient interviews by phone. Aggregate reports of the patient interviews will be available for each clinic site and patient participation satisfies an NCQA 2014 Standard, now the NCQA 2017 Criteria in QI. They are also working with WWAMI to develop value-based care CEU opportunities for SHIP clinics. Reminder that evaluation of patient engagement is required of SHIP clinic participants and was part of the MOU signed at the beginning of each cohort.

Action Items:

<i>WHO</i>	<i>WHAT</i>	<i>WHEN</i>
<i>SHIP Team</i>	<i>Send outlook invitation for Caregiver Integration Project webinar</i>	<i>ASAP</i>

Next Meeting:

Tuesday, October 3, 2017

1:00 p.m. – 2:30 p.m.

Location:

Central District Health Dept. /Syringa Room

707 N. Armstrong Pl, Boise, ID 83704