



Meeting Minutes October 4, 2016

Mission: *To organize healthcare stakeholders by providing a structured forum for sharing valuable knowledge, finding common solutions, and identifying resources to improve health outcomes, improve quality and patient experience of care, and to lower costs of care in the region.*

Members: Dr. Kevin Rich, Chair; Gina Pannell, SHIP Manager; Dr. Karl Watts; Dr. David Gough; Dr. Troy Clovis; Russ Duke; Brian Windau; Deena LaJoie; Matt Johnson; Jennifer Burlage; Melissa Mezo; Luis Lagos

***Members Absent:** Dr. David Peterman; Dr. Michael Koenig; Kelli Fairless; Megan Stright; Lyle Nelson; Todd York; Michael Koenig; Mark Babson; Dr. George Beauregard

Guests: Dawn Juker; Megan Kelbeg; Chakoma Haidari; Melissa Dilley; Kim Thurston

*Phone line was unavailable

Agenda Topics

Cohort 1 PCMH Update

Melissa Dilley and Kim Thurston, SHIP QI Specialists, provided a PowerPoint presentation outlining the current successes, barriers, and needs of Cohort 1 clinics from District 4. During the Q & A portion, the following items were also discussed:

- Appreciation expressed from representatives of Cohort 1 clinics for the efforts of the QI staff
- Introduction of Community Resource Rx for Ada County developed by Melissa
- Announcement of upcoming Community Health Workers/2-1-1 Meeting in November
- Anticipated level of support from SHIP and the QI staff for Cohort 1 after January
- Discussion on the SHIP Interest Survey for Cohort 2
 - 22 responses received, 30 clinics expected to apply
 - Full application is now open until October 28th

Medicaid Dashboard

Update: Regional reports from IHDE/HealthTech Solutions are in development and not anticipated to be available to the CHC for Cohort 1.

Gina presented information gathered from the Healthy Connections Medicaid Dashboard comparing participants enrolled at Cohort 1 clinics for at least 6 months of the reporting period (5/8/2015 – 5/8/2016). The report compares SHIP clinics in Region 4 to Statewide SHIP clinics and Overall Statewide clinics in the following categories: E.R. Utilization, Patient Engagement, and Wellness Services.

- These reports can be customized to show performance levels of the individual clinics
- The CHC would like these reports for each of their clinics and also requests quarterly ER utilization reports.

Medical Health Neighborhood

Dr. Kevin Rich reviewed the definition of a Medical Health Neighborhood and the list of potential insecurity issues such as housing, food, medical, and safety as well as the agencies the Collaborative would include in our neighborhood. Concerns voiced by the membership included:

- Establishing who will manage the neighborhood and how it will be organized
- Recognizing/resolving communication barriers among small, independent clinics
- Building a MHN in a budget-neutral fashion
- Developing protocols and establishing standards

The CHC identified who was in their MHN - transportation, utilities, food, domestic violence, housing, education, legal, financial, faith-based organizations, employers, police department, etc. We have many represented on the CHC and at this point in time it would be difficult to have someone from each service area join us.

Gina verbally shared with the members a Standards of Collaborative Care document developed by the Colorado Systems of Care/Patient-Centered Medical Home Initiative. Dr. Troy Clovis recommended partnering with the Oral Care Alliance to develop standards within the dental community as it applies to PCMH and the MHN. Discussion about clinics potentially identifying their top referral destinations for various specialists (cardiology, endocrinology, ophthalmology, etc.) - further discussion planned for November. Gina is heading to NCQA's PCMH Congress in Chicago that has a track on Medical-Neighborhood and will report back at the November meeting.

CHC Website Update

Gina displayed the homepage of the new CHC website (<https://centralhealthcollaborative.com>). Members were encouraged to visit the site to access upcoming meeting agendas, past meeting minutes, and attached presentations. In addition, the site could be used to post valuable information on resources and forms.

CHC Action Items:

WHO	WHAT	WHEN
<i>Melissa Dilley</i>	<i>Provide Community Resource Rx for Ada County</i>	<i>Due 11/01/16</i>
<i>Gina Pannell</i>	<i>Distribute the "Standards of Collaborative Care" guidelines from Colorado</i>	<i>Due 11/01/16</i>
<i>All</i>	<i>Review Collaborative Care guidelines and prepare feedback for Nov CHC meeting</i>	<i>Due 11/01/16</i>
<i>Dr. Clovis</i>	<i>Contact the Oral Care Alliance</i>	<i>Due 11/01/16</i>
<i>All</i>	<i>Review CHC Website</i>	<i>Due 11/01/16</i>
<i>Gina</i>	<i>Present PCMH Congress Medical Neighborhood Highlights</i>	<i>Due 11/01/16</i>

Adjourned

Dr. Kevin Rich, CHC Chair, adjourned the meeting and thanked the attendees for their participation in today's meeting.

Next Meeting: Tuesday, November 1, 2016

1:00 p.m. – 2:30 p.m.

Location: Central District Health Dept. /Syringa Room

707 N. Armstrong PL, Boise, ID 83704

Call In: 1-855-291-0679

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