



PathwaysSM

Community Crisis Center
of Southwest Idaho

History

- ▶ Community Response
- ▶ Crisis Center Model
- ▶ Idaho Statute Title 39 Chapter 91
- ▶ IDAPA 16.07.30
- ▶ Legislative Funding
- ▶ Eastern Idaho-North Idaho-Twin Falls
- ▶ Pathways Community Crisis Center of SW Idaho

History of Pathways of Idaho

- ▶ Provider of Behavioral Health since 2007
- ▶ Currently maintain 5 offices throughout the state of Idaho
- ▶ Primary focus has been on severely and persistently mentally ill population
- ▶ Purchased in 2015 by *Molina Healthcare*

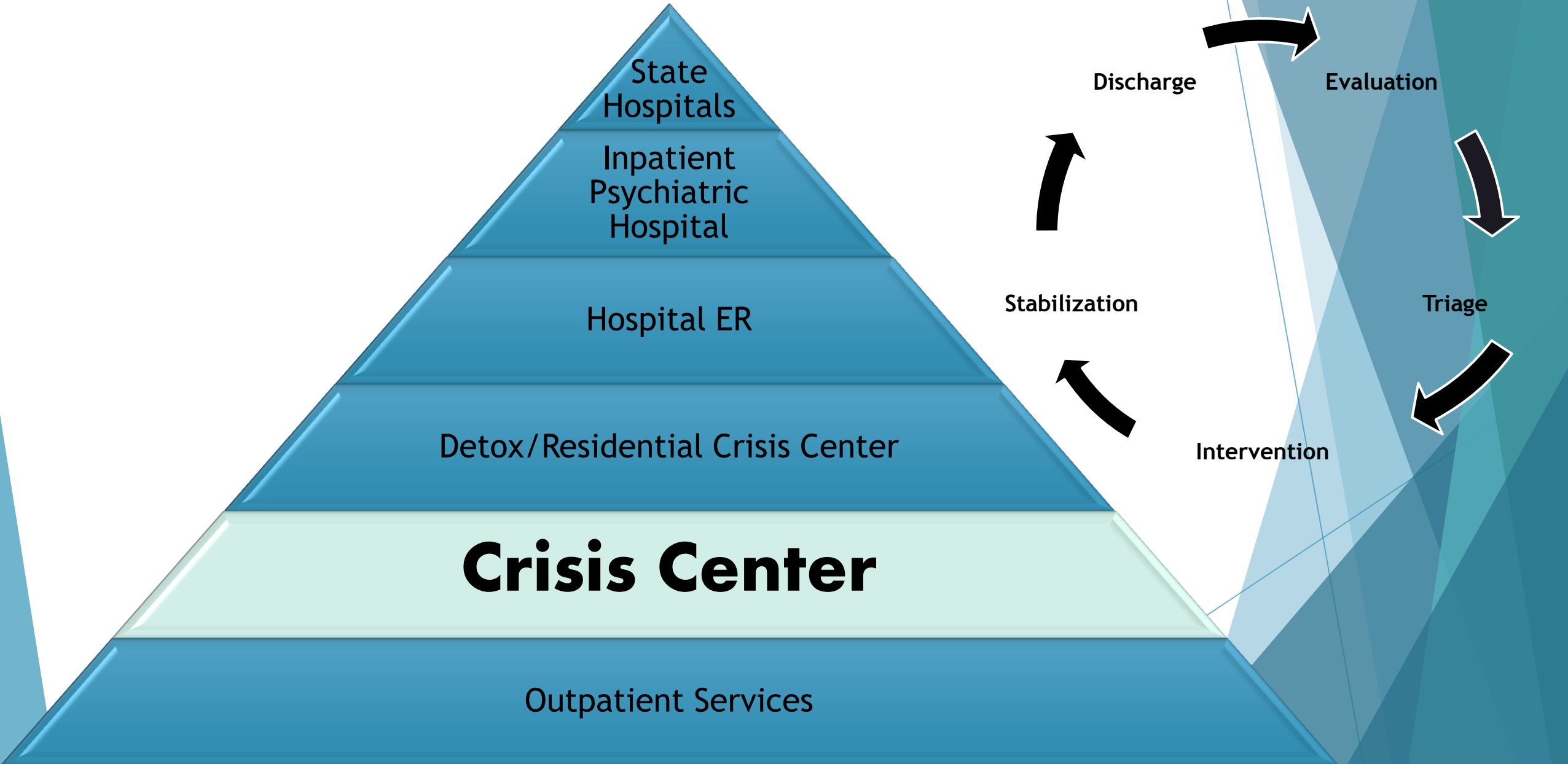
Community Crisis Center Model

- ▶ Voluntary Mental Health Crisis
- ▶ No Wrong Door
- ▶ Inclusion and Acceptance
- ▶ Co-Occurring
- ▶ Peer Support
- ▶ Individualized Planning
- ▶ Community Engagement
- ▶ Partner Focused

Pathways to Help



The right level of care at the right time



Outreach and Partnerships

- ▶ Idaho Department of Health and Welfare
- ▶ Ada County
- ▶ City of Boise
- ▶ St. Lukes
- ▶ St. Alphonsus
- ▶ Terry Reilly
- ▶ City of Meridian, Eagle and Garden City
- ▶ Others

Funding and Sustainability

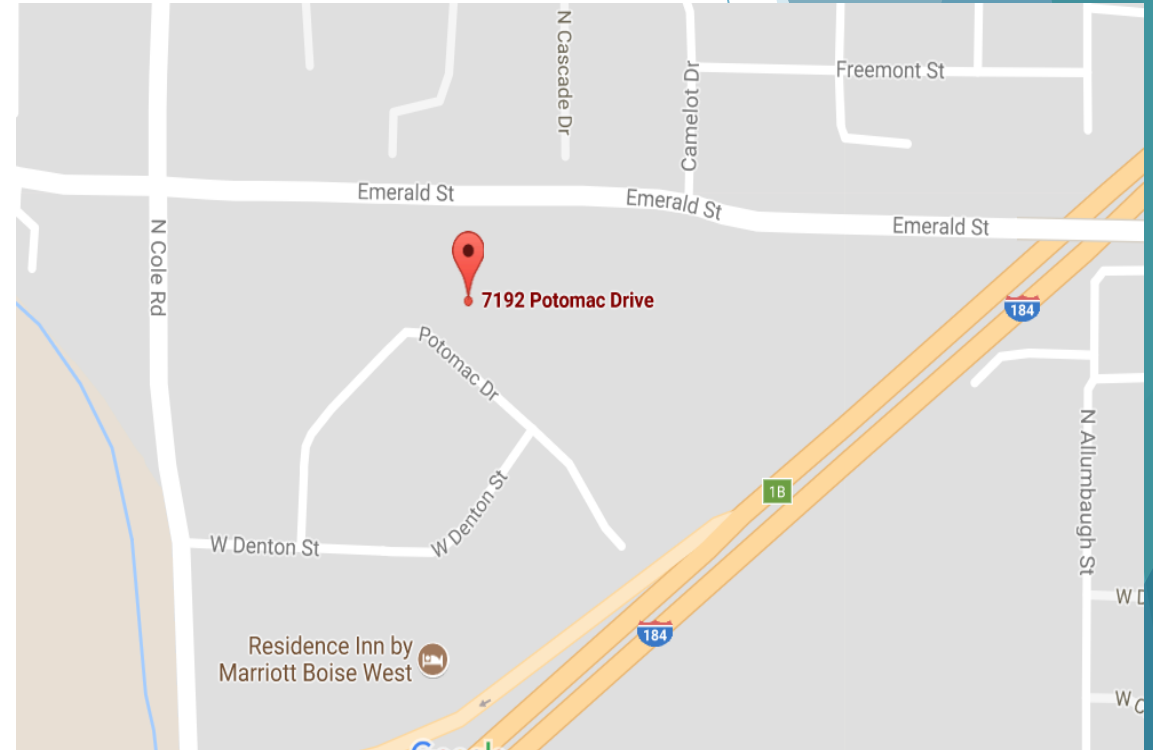
- ▶ Annual Budget
- ▶ No Service Billing
- ▶ Donations
- ▶ Community Contributions
- ▶ Fund Raising
- ▶ Sustainability Planning w/in 2 Years

Timelines

- ▶ Outreach/Community Meetings
 - ▶ Now thru November
- ▶ Donation Campaign
 - ▶ Now thru center opening, and then continuing throughout life of Crisis Center
- ▶ WITS/Crisis Training
 - ▶ Completed 10 days prior to center opening
- ▶ Staff Hired
 - ▶ By October 16th
- ▶ Opening Day!
 - ▶ December 1

Location and Services

- Triage & Stabilization
- Crisis Intervention & Counseling
- Case Management Assistance
- Maximum Stay - 23:59 hrs.
- 18 years & older
- Open 24/7 with on site security



Staffing

- ▶ Center will be open 24 hours per day, 365 days per year
- ▶ Three shifts per 24 hours, with shifts overlapping for passing along of information, staffing of situations, etc
- ▶ Program Manager / Clinician
- ▶ Supervising Nurse
- ▶ LPNs
- ▶ Therapists
- ▶ Peer Support Providers
- ▶ Case Managers
- ▶ Security

What will this mean to your organization and the people you serve?

- ▶ Real time access for mental health crisis
- ▶ Responsive and timely services
- ▶ Diversion from more costly and more restrictive services
- ▶ Evaluation and referral
- ▶ Partnership

What can you do to help?

- ▶ Referrals
- ▶ Donations
- ▶ Volunteer
- ▶ Education and Outreach

Questions

