



Central Health Collaborative
- Meeting Minutes -
April 3, 2018

Mission: *To organize healthcare stakeholders by providing a structured forum for sharing valuable knowledge, finding common solutions, and identifying resources to improve health outcomes, improve quality and patient experience of care, lower costs of care, and improve joy of practice in our region.*

Member Attendees: Dr. Kevin Rich, Ashley Knight, Deena LaJoie, Kathy Ellis, Dr. Fernanda Brendefur, Dr. Karl Watts, Russ Duke, Lyle Nelson (phone), Dr. David Peterman (phone), Samantha Kenney, Jennifer Rady, Ashley Havlicak, Kaitlin Justice, Melissa Dilley, Kim Thurston, Tara Fouts

Guests: Rob Howarth, Missy Goode, Josh Bishop, Nora Carpenter, Mark Nail

Agenda Items:

❖ **February Meeting Recap**

Russ provided a recap of the CHC meeting in February. The following is a summary:

- Dr. Brendefur, Principal with Whittier Elementary School, presented on the challenges that face the children and families served by Whittier Elementary School. Whittier is a Community School that has become a hub for not only Whittier families but for other families that live in the neighborhood as well. The Community Schools Strategy helps to break down the barriers that keep students from being academically successful.
- Challenges that families face include:
 - Transportation, housing, access to medical care
 - Sharing medications among family members
 - Lack of interpreter services
 - Students becoming homeless throughout the school year
 - Trauma and lack of counseling services
 - Lack of trust in various service providers
- The group discussed how we may all work together and leverage partnerships to improve community health outcomes for school aged children, utilizing the Pathways Community HUB model. Jennifer Burlage and Kathy Ellis provided ideas for resource connection.

❖ **Pathways Updates**

Melissa provided an update of the Pathways work that has taken place since the February CHC meeting. The following is a summary:

- Melissa met with Kathy Ellis from the BCI Foundation for Health to follow-up on the Pathways discussion. Melissa, Jaime and Kathy spent time brainstorming strategies for funding and discussing the potential or need for some type of shared data platform for social service referral and tracking.

- CHC membership has begun to fluctuate, causing the group to transition an oral health representative. Melissa met with Samantha Kenney with Delta Dental, to discuss the Pathways Community HUB and the Community Schools initiative and how those two concepts may align for future partnership. Samantha has agreed to join the CHC as a member.
- Melissa met with Nora Carpenter, Mark Nail and Ashley Havlicak from the United Way of the Treasure Valley and Josh Bishop to discuss potential alignment of Pathways and the Community Schools initiative. Potentially convening local partners to discuss a shared data platform for community organizations to access for tracking social service connection and linkage for school aged children and families.

❖ United Way of Greater Columbus Update

Nora provided an update from a call with the United Way of Greater Columbus regarding their Pathways program. The following is a summary:

- The Healthcare Collaborative of Greater Columbus acts as a neutral convener, akin to the Treasure Valley Education Partnership (TVEP). Their primary purpose to bring partners together by working within a Collective Impact model.
- The United Way of Greater Columbus administers the Pathways program in that area, utilizing the HUB Connect data platform. They also utilize another database called CliniSync that includes products and services that link clients to resources.
- There have been challenges with these competing systems, mainly with struggling to encourage partnering organizations to utilize not only one system but two.
- Key takeaways include:
 - Workflows for different organizations really matter. Get the right people at the table.
 - Both systems are not necessarily easy for case workers to use.
 - Software allows agencies to bill directly.
 - Training for community school resource coordinators and providers is necessary.
 - There is a need to determine what activities are reimbursable upfront. Reimbursable activities can help the group choose specific Pathways to implement.
 - Organizations may be able to have their own systems and export data to the HUB.

❖ Group Discussion

CHC members discussed the following:

- Discussions around a shared data platform have been taking place across all Boise School District Community Schools, including Whittier, Whitney, Morely Nelson, Garfield, Taft and Frank Church High School.
- There is potential for alignment between the Pathways Community HUB program and Community Schools. There are currently 40 Community Schools in Utah that utilize a robust data platform. May benefit the group to use Utah as an example.
- Josh and Ashley shared information about the Pathways program in the Columbia Gorge region. This program began in 2016 with the Medicaid transformation work. They are using a data platform called Vista Logic. Educators are currently documenting in the software and the program is paying CHWs/Coordinators to document activities.

- Kathy stated that BCI Foundation for Health is focused on healthcare innovation and would be interested in funding a pilot project for this model, potentially for 3 to 5 years and then the project would need to stand on its own.
- Russ asked the group – what is the best data system for our community?
- Dr. Watts commented that our advantage is that we have the potential to bring people together using a singular platform and that we shouldn't get too focused on what platform to choose. We should focus on other things, like does the system have bi-directional capabilities? Can it connect to EMRs in our area? Can we use IHDE to vet platforms?
- Dr. Watts also mentioned that there is potential to leverage IHDE as a partner. Could this potentially be housed in IHDE?
- Dr. Rich mentioned that there is a need for staff to be available through Central District Health Department to help coordinate, train and facilitate the project to fruition. The public health district has spent time breaking down silos between social determinants of health organizations (social services) and medical providers. The linkage being public health, the intersection of patient centered medical home clinics and community schools.
- There was a suggestion that the group needs to spend time figuring out what we want these community connections to look like, specifically by doing mapping around the medical health neighborhood connections.
- There is potential for Medicaid reimbursement/shared savings data for sustainability. What are the measureable outcomes for this work?

❖ Next Steps

1. Partner with Community Schools – scheduling a meeting with administrators from Community Schools and CHC members. Dr. Brendefur and Missy Goode agreed to connect Melissa with Stacy Roth and Lisa Roberts with Boise School Districts to continue the conversation.
2. Identify 3-4 Pathways to concentrate on. Focus on Pathways where we could see the greatest ROI for our community. Learn from community school resource coordinators about their key go to connections for social determinants of health organizations.
3. Large scale community mapping. United Way offered to help with the cost of a neutral facilitator. Josh will reach out to a facilitator in the Columbia Gorge.
4. Kathy, Nora, Sam agreed to partner together with Melissa to schedule a partners meeting.

❖ Next Meeting:

Tuesday, June 5, 2018

1:00 p.m. – 2:30 p.m.

❖ Location:

**Central District Health Dept. /Syringa Room
707 N. Armstrong Pl, Boise, ID 83704**